

## SUMMARY

Daugherty delivers improvements to the PMO that allow client to significantly increase its project workload.

## OUR SERVICES

Management Consulting  
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For more information on any of our services please visit us on the web at [www.daugherty.com](http://www.daugherty.com) or contact us 800.737.8200.

## OFFICES

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# Daugherty's PMO Refresh Delivers Unified Methodology for Development Projects

## BUSINESS CHALLENGE

The IT organization of this utility company had no consistency in how projects were defined, planned, managed or delivered. Their current "methodologies" for this were outdated and cumbersome and as a result were not widely or consistently adopted.

## SOLUTION

Daugherty leveraged its experience, expertise and proven approaches, techniques and tools to "refresh" the client's approach, specifically in the areas of project management, software development and infrastructure development. Daugherty's solutions provided the following:

- **Project management methodology for iterative development:** Daugherty provided methods for effectively managing iterative and agile development projects. Daugherty leveraged its extensive experience in iterative and agile methodologies to develop a practical, easy to adopt project management methodology that was custom tailored to the client's specific custom development needs.
- **Effective training program to ensure user adoption:** Daugherty developed and delivered a customized training program for the initial implementation of the revised methodology. Daugherty leveraged its expertise in training program development to focus on user understanding, commitment and adoption.
- **One unified methodology for Development and Infrastructure Projects:** Daugherty leveraged its extensive experience in methodologies and best practices, such as Project Management Body of Knowledge (PMBOK) and Agile Methods, to enhance existing methods to deliver a cohesive methodology, with common look and feel, processes, techniques and tools as well as optional paths to specific processes, techniques and tools as necessary, to meet the needs of both types of projects.
- **Cleaner and simpler look and feel:** Daugherty leveraged its extensive experience in user interface design and best practices to enhance the existing web-based solution to improve the user experience, reduce manual entry, enhance user adoption, shorten the learning curve, reduce training costs and reduce support costs.

## RESULTS

Daugherty's solution became the new standard for projects at the company, and the basis for follow-on efforts to improve the effectiveness of the PMO and overall project execution. In the year following this engagement, the client's IT organization was able to increase its project workload significantly.